

# **Payment Flow & Delivery Policy**

### Acknowledgment

By proceeding, you acknowledge that you have read and understood this Payment Flow & Delivery Policy, and you agree to the terms set out in this policy.

#### **Payment Flow**

Upon selecting your items, please make payment using one of the available secure methods:

FPX (Online Banking)

Credit/Debit Card - via a secure online payment gateway

# **Delivery of Items**

Upon successful payment, items will be shipped to the delivery address provided within 2 working days.

If an incorrect delivery address was entered during purchase, please contact Customer Service at +6012-826 8049 immediately to update your details.

If your items have not yet been shipped, we will update the address and proceed with delivery within 2 working days.

If your items have already been shipped, any additional charges for redirecting the items to the correct address will be borne by the customer.

#### **Contact Us**

If you have any questions regarding this Payment Flow & Delivery Policy, you may contact us at:

Email: info@tlrlifestyle.com Phone: +6012-826 8049